

NAS Insurance Brokers

Internet Explorer

Configuration Guide

Any future updates to this document will be found on...
<http://www.nasinsurance.com.au/IEconfiguration.htm>

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Recommended specifications to use *FINNAS*

- Pentium IV 2.0GHz
- 2048Mb (2GB) RAM or higher
- 1.5 Mbs Broadband Internet account
- 1280x1024 Monitor Resolution or higher

FINNAS performance will be greatly improved if your PC meets or exceeds the recommended specification.

Software required to use *FINNAS*

- [Internet Explorer 8.0](#) is available free from Microsoft
some [Internet Explorer Configuration](#) is required
- [Java Virtual Machine](#) is available free from Java
- [Adobe Reader](#) is available free from Adobe

Operating Systems Supported

Operating System	Windows XP	Windows Vista	Windows 7
Service Pack	Service Pack 3	Service Pack 1	N/A
Browser Version	Internet Explorer 7.0 OR 8.0	Internet Explorer 7.0 OR 8.0	Internet Explorer 8.0
Java Virtual Machine	Java 6 Update 12 or later	Java 6 Update 12 or later	Java 6 Update 12 or later
PDF Reader	Adobe Acrobat Reader 9	Adobe Acrobat Reader 9	Adobe Acrobat Reader 9

The use of browser toolbars (such as Google search) is not recommended.

For up to date information about the system requirements visit:

<http://www.nasinsurance.com.au/requirements.htm>

To test your computer for compatibility with *FINNAS* visit:

<http://www.nasinsurance.com.au/tests.htm>

Manual Configuration

You can follow the steps below to manually configure your browser:

Place the domain names of the *FINNAS* Web sites in your trusted sites:

1. On the '**Tools**' menu item select '**Internet Options**'.
2. Click the '**Security**' tab.
3. Click the '**Trusted sites**' icon.
4. Click the '**Sites**' button.
5. Type ***.nasinsurance.com.au** into the 'Add this website to the zone:' field, ensure that the 'Require server verification (https:) for all sites in this zone' checkbox is **unchecked** , click the '**Add**' button.
6. Type **https://adviser.nasinsurance.com.au** into the 'Add this website to the zone:' field, ensure that the 'Require server verification (https:) for all sites in this zone' checkbox is **checked** , click the '**Add**' button.
7. Click the '**Close**' button.

Change the security settings for trusted sites:

1. With '**Trusted sites**' selected, click the '**Custom level...**' button on the '**Security**' tab.
2. Set each of the following under '**ActiveX controls and plug-ins**' group to '**Enable**':
 - Download signed ActiveX controls
 - Download unsigned ActiveX controls
 - Run ActiveX controls and plug-ins
 - Initialize and script ActiveX controls not marked as safe
 - Allow previously unused ActiveX controls to run without prompt
 - Allow Scriptlets
 - Automatic prompting for ActiveX controls
3. Set each of the following under '**ActiveX controls and plug-ins**' group to '**Disable**':
 - Only allow approved domains to use ActiveX without prompt
4. Set each of the following under the '**Downloads**' group to '**Enable**':
 - File Download
 - Automatic prompting for file downloads
5. Set each of the following under the '**Miscellaneous**' group to '**Enable**':
 - Allow web pages to use restricted protocols for active content
 - Display mixed content
 - Access data sources across domains
 - Web sites in less privileged web content zone can navigate into this zone
6. Set the following under the '**Miscellaneous**' group to '**Disable**':
 - Use Pop-up Blocker
7. Set the following under the '**Scripting**' group to '**Enable**':
 - Enable Active Scripting

Enable the following settings in Internet Explorer :

1. On the '**Tools**' menu item select '**Internet Options**'.
2. Click the '**Advanced**' tab.
3. Set the following under the '**Security**' group to '**Enable**':
 - Empty Temporary Internet Files Folder when Browser is closed.

Please restart Internet Explorer to make sure the settings take effect!

Automatic Configuration

Getting **FINNAS** to work optimally with Internet Explorer requires some configuration of the browser by the user. We have supplied an automated method to configure all the required settings for **FINNAS**, using a script file

(**Internet_Explorer_FINNAS_settings_script.vbs**) you can download from our Internet Explorer Configuration page on the NAS Web site:

<http://www.nasinsurance.com.au/IEConfiguration.htm>

Once you have clicked the link above you will need to choose **Open** and then **Run** to initiate the script.

Please restart Internet Explorer to make sure the settings take effect!

Internet Explorer Cleanup

Certain erratic behaviours are indicative of browser issues when using **FINNAS**. The following steps will help you troubleshoot.

Using Internet Explorer:

1 Delete your Temporary Internet Files

1. Quit Internet Explorer and quit any instances of Windows Explorer.
2. Click **Start**, click **Control Panel**, and then double-click **Internet Options**.
3. On the **General** tab, click **Delete...** under Browsing History.
4. In the **Delete Browsing History** dialog box, select **Delete Files**.
5. Click **Yes**.

2 Remove Siebel ActiveX Controls

1. Quit Internet Explorer and quit any instances of Windows Explorer.
2. Click **Start**, click **Control Panel**, and then double-click **Internet Options**.
3. On the **General** tab, click **Settings** under Browsing History.
4. In the **Temporary Internet Files and History Settings** dialog box, select **View Objects**
5. One at a time, highlight each '**Siebel ...**' object and press the '**Delete**' button :
6. Close the Window and close all open dialog boxes

New versions of the Siebel ActiveX Controls will be downloaded automatically to the browser at the next use of **FINNAS**.

Please restart Internet Explorer to make sure the settings take effect!
